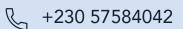


# COMPANY PROFILE





www.itsmartbox.com

Empowering SMEs & Enterprises through Innovative IT Solutions

## **ABOUT US**



A Brief Story About The Company



#### 1. Company Overview 🍿

Founded in 2003, IT Smart Box Ltd—under the flagship brand "Idris Tech"—offers comprehensive IT solutions tailored primarily for Mauritius-based SMEs and enterprises. Our team is composed of passionate tech professionals, provide end-to-end services ranging from system integration and cloud computing to cybersecurity, managed services, and hardware/software procurement.



# CORE SERVICES

#### Empowering Business Through IT

The following represent our primary service offerings; however, while also offering tailored, client-specific solutions.

#### 01

#### Microsoft Cloud Solutions (M365)

Cloud migration, secure communications, and custom domain email.

#### 02

#### Network Infrastructure Management

Design and maintenance of wired and Wi-Fi networks.

#### 03

## Managed Firewall & Cybersecurity

Proactive monitoring and zero-trust network security.

#### 04

#### Hardware & Software Provisioning

From servers to gaming rigs and refurbished enterprise systems.

#### 05

#### Remote Support (SLAs)

8x5 remote IT support in line with agreed service levels.

06

#### Procurement Solutions

Hardware/software sourcing, vendor negotiations, cost control.







#### **Value Proposition**



Customer-Centric Approach



Value Over Cheap

- Customized services focused on clientspecific goals.
- Solutions designed for long-term efficiency and ROI.



#### **Broad Expertise**

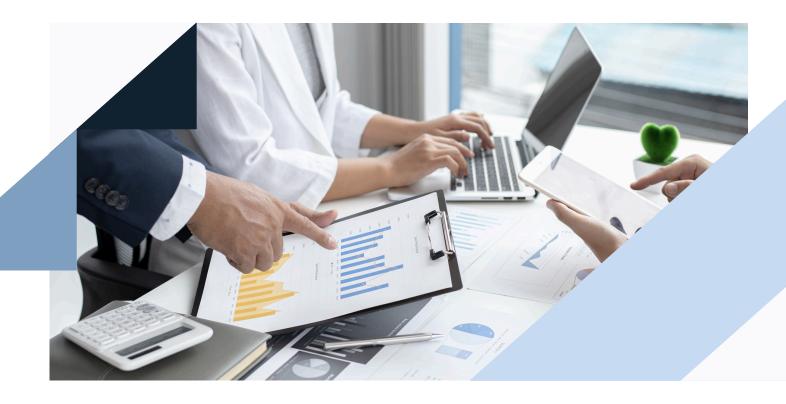
• One-stop partner for consulting, implementation, support, hosting, security, and procurement.



• Access to both new and carefully tested refurbished equipment, balancing cost and performance.



## **OVERVIEW**





#### Key Partnerships & Brand Alliances 🤝

We collaborate with leading global IT manufacturers and cloud vendors, ensuring quality hardware, robust software, and secured services. Our procurement team sources from trusted international channels.



IT Smart Box Ltd specializes in supporting diverse sectors such as legal, financial, healthcare, government, retail, education, manufacturing, and technology SMEs —especially those seeking to modernize and expand digitally.



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### **COMPANY CREDENTIALS & FOOTPRINT**

- Legal Entity: SME registered in Mauritius.
- Office Hours: 09:00–17:00, Monday to Friday.
- Local Presence: Strategically located in Rose-Hill to serve clients across Mauritius.
- BRN: C16135505
- SME Serial No: SME218ff118







#### Contact & Engagement 📍

Join the journey of digital transformation:

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  Find Us on Google Maps: <u>https://maps.app.goo.gl/TkygxQQnxfByj9VE9</u>



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#### 🔒 TRUSTED | 🝾 PROFESSIONAL | 💼 BUSINESS-FOCUSED

#### Value Proposition

- Trusted, long-term partnerships
- Expertise in scalable & secure deployments
- Honest consulting: Value over "cheap"
- Transparent SLAs and support models
- Flexibility to work with budget-conscious businesses



#### INDUSTRY EXPERIENCE

22+

#### TEAM CERTIFICATION

20+

## 

#### Why Choose IT Smart Box Ltd?

- End-to-end IT service provider—consulting, procurement, deployment, and support.
- Strategic alignment with client goals, not just technical deliverables.
- Proven expertise in both new deployments and managing refurbished infrastructure.
- Seamless support backed by service-level agreements (SLAs) and trusted contracts



# THANK YOU

We sincerely thank you for taking the time to learn more about IT Smart Box Ltd. At the heart of everything we do is a passion for delivering reliable, tailored, and future-ready IT solutions. We look forward to the opportunity to support your business while building a partnership based on trust, innovation, and mutual success. Let's grow together — powered by smart technology.



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